

North Yorkshire Health and Well-being Board

**Minutes of the meeting held on Friday 13 February 2015 at 10.30 am at
County Hall, Northallerton**

Present:-

Board Members	Constituent Organisation
<u>Elected Members</u>	
County Councillor Clare Wood (Chairman)	North Yorkshire County Council Portfolio Holder for Health and Adult Services
County Councillor Tony Hall	North Yorkshire County Council Portfolio Holder for Children and Young People's Services
Councillor John Blackie	Elected Member - District Council Leader – Richmondshire District Council
<u>Local Authority Officers</u>	
Richard Webb	North Yorkshire County Council Corporate Director – Health & Adult Services
Caroline Bird (unnamed substitute)	North Yorkshire County Council Assistant Director - Children and Young People's Service
Janet Waggott	Chief Officer District Council Chief Executive – Ryedale District Council
<u>Clinical Commissioning Groups</u>	
Debbie Newton (substitute)	Hambleton, Richmondshire and Whitby CCG
	Scarborough & Ryedale CCG
Amanda Bloor	Harrogate & Rural District CCG
Dr Colin Renwick	Airedale, Wharfedale & Craven CCG
Andrew Philips (unnamed substitute)	Vale of York CCG
Barbara Buckley (unnamed substitute)	Scarborough & Ryedale CCG
<u>Other Members</u>	
Alex Bird	Voluntary Sector (North Yorkshire and York Forum)
Sir Michael Carlisle	North Yorkshire Healthwatch Chairman
Martin Barkley	Mental Health Representative (Chief Executive) Tees Esk & Wear Valleys NHS Foundation Trust

In Attendance:-

North Yorkshire County Council officers: Wendy Balmain, Tom Hall and Nick Kemp(NYCC Health & Adult Services), Ray Busby (NYCC Scrutiny), Jane Wilkinson (NYCC Legal & Democratic Services).

County Councillors: Jim Clark, John Clarke, Carl Les and Patrick Mulligan

David Ita – North Yorkshire Healthwatch

Janet Probert – Director of Partnerships Commissioning Unit

Mike Proctor – Deputy Chief Executive – York Teaching Hospital NHS Foundation Trust

Fran Toller and Prof Rob Wilson – South Tees Hospitals NHS Foundation Trust

4 Members of the press and public

Copies of all documents considered are in the Minute Book

89. Apologies for absence

Apologies for absence were submitted by Richard Flinton, Dr Lincoln Sargeant and Pete Dwyer (North Yorkshire County Council), Councillor Don Mackenzie (Executive Member for Public Health North Yorkshire County Council), Simon Cox (Scarborough & Ryedale CCG), Dr Vicky Pleydell (Hambleton Richmondshire & Whitby CCG), Dr Mark Hayes (Vale of York CCG), Julie Warren (NHS England) and Patrick Crowley (Acute Hospitals).

90. Minutes

Resolved–

That the Minutes of the meeting held on the 26 November 2014 be approved as an accurate record.

91. Public Questions or Statements

There were no questions or statements from the public.

92. Winter Pressures - A Collective Response

Considered -

The covering report of Richard Webb, NYCC Corporate Director - Health and Adult highlighting winter pressures and the challenges this placed on North Yorkshire's health and care system.

In a joint presentation partner organisations outlined the system response to the increase in demand for services. A copy of the presentation slides is in the Minute Book.

It was reported that before Christmas there had been a reduction in beds at nursing homes because of enforcement to tackle poor quality providers, as well as a number of issues with some domiciliary care providers.

In common with many parts of the country, hospitals had seen an increase in the number of people attending A&E and more emergency admissions, though the main pressure had come from access to in-patient capacity. This situation meant that during December and early January, an additional 1,352 social care contacts had led to 289 extra referrals to social care teams.

Staff across social care and NHS were praised for their dedication and commitment in ensuring that people had continued to receive a good service during what had been a very difficult time.

It was reported that an inability to recruit the required staff had further exacerbated the situation. The Board noted that recruitment and retention was a significant issue for services across the County. Before the events of the winter the North Yorkshire Delivery Board had started to look at this issue and the action needed to address it. The results of this work would be reported to the Board in due course. It was suggested that an approach be made to the Yorkshire & Humber Local Enterprise Partnerships with a request that they commission more student nurse placements.

Amanda Bloor, Vice Chair and Chief Officer of Harrogate & Rural District CCG spoke about the need to continue investing in integrated community teams to provide alternatives to people needing acute and residential care. She emphasised that services needed to be resilient year round not just in winter.

The Board agreed it was important that the views of service users were captured and incorporated into future service plans.

The Chairman commented that partnership working and staff flexibility meant that overall there had been a lot of positive outcomes through what had been a very difficult period. Board Members endorsed her comments and expressed support for the report recommendations.

Resolved -

- (a) That the content of the report and work underway to review the impact of winter on non-elective admissions and other Better Care Fund metrics and associated targets is noted.
- (b) That delegation of authority to approve and submit revised Better Care Fund targets is granted to the Chairman of the Health and Wellbeing Board, County Councillor Clare Wood, in consultation with Richard Webb, NYCC Corporate Director - Health and Adult Services and the Chief Officers of the five Clinical Commissioning Groups covering North Yorkshire.
- (c) That the presentation and the collective effort made by partner organisations and their staff to ensure people received safe and high quality care through a very busy winter period is noted.

93. Care Act 2014

Considered -

Report and presentation of Richard Webb, NYCC Corporate Director - Health and Adult Services on the implications of the Care Act and preparations for its implementation in North Yorkshire. A copy of the presentation slides is in the Minute Book.

Members recognised the radical nature of the Care Act reforms and how the legislation sought to bring together in one place a modern framework for care legislation. Members noted the new duty to 'promote wellbeing' which would affect how partners worked together to commission and design services going forward.

Members were informed that the NY Delivery Board was planning to deliver a series of joint briefings for social care and NHS staff on the requirements and implications of the Care Act.

Alex Bird referred to the County Council's investment in the Stronger Communities Team and the appointment of Prevention Officers referred to in paragraph 4.2 of the report and asked why it was doing so when the voluntary sector understood local communities better and was better placed to do some of this work themselves. She said twelve months ago the County Council had actively engaged in discussions with the Voluntary Sector on the roll out of a future prevention programme with no discernible outcome. She was concerned that establishment of the new Stronger Communities Team could undermine and duplicate the work of the voluntary sector at a time when resources were already stretched. She appealed for further information in the form of a briefing paper.

Richard Webb acknowledged her comments and confirmed that there had been a change of direction regarding the County Council's approach to prevention services. He explained that following his appointment as Corporate Director he became aware of a £5m savings target the County Council had identified for prevention services. His view was that this sum was unrealistic and would fail unless further refined. Work on the prevention strategy had therefore paused whilst the County Council re-examined its investment in services from a practical viewpoint. The Prevention Officers role would be to locate vulnerable people on the cusp of receiving care and signpost them to services. A network of Prevention Officers three per district would operate across the county alongside social care. He stressed this new role was still at an evolutionary stage.

Alex Bird pointed out that time was of the essence as the funding for some excellent model prevention schemes such as village agents, was about to cease.

Richard Webb acknowledged issues around sustainability and said he hoped to be in a position to come forward with some working proposals shortly.

Resolved -

That progress towards implementation of the requirements of the Care Act, supported in part through the Better Care Fund programme, in line with Department of Health expectations is noted.

94. Strategy for Meeting the Needs of Children, Families and Adults with Autism in North Yorkshire 2015/2020

Considered -

The joint report of Richard Webb, NYCC Corporate Director - Health and Adult Services and Janet Probert, Director of the Partnership Commissioning Unit seeking the Board's approval for the draft strategy to go out to formal consultation during the Summer. A copy of the draft strategy was appended to the report.

The consultation was set to run between May and July and included an on-line questionnaire and face to face events with workshops and focus groups. The results of the consultation would be referred to the Board later in the year.

On behalf of NYCC Children & Young People's Service, Caroline Bird made a request for a young person to be included in the membership of the 'virtual reference group' and for the impact of diagnostic work on high level funding to be made available.

County Councillor Tony Hall, Executive Member for Children's Services raised the following points whilst emphasising his support for the strategy:-

- Queried the accuracy of the 1% prevalence figure referred to on page 7 of the draft strategy
- Was sceptical about whether in practice the diagnostic assessment team routinely signposted all persons that did not meet the criteria for a diagnosis of autism to relevant and appropriate services (page 13 draft strategy)
- Requested that the wording used to describe Looked After Children on page 6 of the draft strategy was amended to make it clearer.

Janet Probert agreed to check the accuracy of the prevalence figure and look at the wording as requested. She acknowledged that whilst signposting had improved there was still work to do.

Resolved -

That the release of the draft strategy for meeting the needs of children, families and adults with autism in North Yorkshire 2015-2020, including the executive summary, easy read version and the Equality Impact Assessment to formal consultation is approved by the Health and Well Being Board.

95. Pharmaceutical Needs Assessment

Considered -

The report of the Director of Public Health for North Yorkshire requesting the Board to consider and agree the North Yorkshire Pharmaceutical Needs Assessment (PNA.) before publication in April 2015. A copy of the PNA was appended to the report.

The purpose of the PNA was to review existing pharmaceutical service provision and to identify any gaps or deficiencies that needed to be addressed. The Board was advised that whilst there were no gaps in the provision of necessary services there were a number of areas particularly in Ryedale and Selby where better access could be provided.

During discussion the following comments were made:-

- That encouraging the public to use their local pharmacy as a convenient alternative to GPs and A&E would work better if there were more pharmacies
- A question was asked as to why parish councils and the local doctors association were not consulted especially in light of the poor response rate to the consultation on the draft PNA. It was reported that future PNA reviews would consult parish councils and the local doctors association.
- That the importance of the role of dispensing GP practices in rural areas needed to be reinforced in the PNA.
- That the service provided by generic pharmacy chains was sometimes poor due to the lack of competition.

The Board recognised that the need to increase the effectiveness of engagement undertaken by health and social care partners generally and suggested that this was perhaps an area that would benefit from consideration by the North Yorkshire Delivery Board.

Resolved -

- (a) That the content of PNA report and its publication is approved by the Health & Well Being Board.
- (b) That a manager is designated to act as the conduit for notifications of changes to pharmaceutical services and to co-ordinate on behalf of the Board responses and production of supplementary statements.

96. 2015/16 Strategic Plan Refresh

Considered -

The joint report of NYCC, North Yorkshire CCGs and North Yorkshire District Councils setting out the context for and giving an update on progress of the 2015/16 refresh for the five North Yorkshire CCGs, North Yorkshire County Council and the seven District Councils strategic plans.

The report contained a brief update from each of the individual organisations. Appended to the report was a slide pack which highlighted key priorities and gave a pictorial overview of the updated plans.

The Board noted progress by clinical commissioning groups towards primary care co-commissioning.

Resolved -

- (a) That the content of the report and details of the refresh of each individual organisations strategic plan is noted and approved.
- (b) That the work aligning local plans with the overarching ambition of the North Yorkshire Better Care Fund plan is noted.

97. Workshop Event - 25 March 2015

Wendy Balmain, (NYCC Assistant Director for Integration) announced that Joyce Redfearn, the former Chief Executive of Wigan Council and Wigan PCT had agreed to facilitate a private informal workshop event for Board Members on 25 March 2015 at Ryedale District Council offices in Malton.

Board Members were given notice they could be contacted and asked for their views on what they would like to get out of the day. Their views would inform the design of the programme to make the workshop as effective as possible. Those Members who had not provided details of their availability were asked to do so as soon as possible.

The Chairman added that funding from the Local Government Association had been secured to cover the cost of the workshop and appealed for Members to attend.

Board Members noted that full details of the event would be provided once finalised.

NOTED

98. Paediatric Services at the Friarage Hospital, Northallerton

County Councillor Tony Hall declared that although not a pecuniary interest he wished it to be known as he was a member of the Council of Governors at South Tees Hospitals NHS Foundation Trust and the local ward member.

The Chairman stated that this item was in response to a request from Councillor John Blackie. Councillor Blackie had requested that the Board examine the recently announced reduction in opening hours at the short stay paediatric assessment unit at the Friarage Hospital, Northallerton.

The Chairman pointed out that ordinarily, single issues did not fall within the remit of the Board and were a matter for overview and scrutiny committees. However on this occasion on account of public interest in the matter the Chairman said she had agreed to the request.

It was reported that exceptional circumstances had led to the decision to reduce opening times. The Clinical Commissioning Group responsible for commissioning the service said it remained convinced that the service model template was correct. It was stressed that the reduction in opening hours was temporary and that the South Tees Hospitals NHS Foundation Trust was actively seeking to recruit to the paediatric consultant team.

County Councillor Jim Clarke, the Chairman of the NYCC Scrutiny of Health Committee reported that his committee was monitoring the situation closely. He confirmed that he had been given assurances that every effort was being made to restore the service.

Councillor Blackie said that recent events had undermined public trust and confidence in the NHS. Communication around the decision to reduce opening hours had been poor and not carried out in the spirit of partnership. He was reassured by what he had heard that day and sought an assurance that the six month review of the service would not be undertaken whilst the service was operating with reduced hours. Prof Wilson confirmed that commencement of the six month review would be delayed until after restoration of the original opening hours.

The latest position regarding recruitment was relayed to the Board. Prof Wilson acknowledged the significance of the history of the service but said that appointments would only be made if candidates met the job specification.

Richard Webb, referred to the earlier agenda item on 'Winter Pressures' during which workforce issues had featured and reaffirmed that the wider implications arising from staff shortages across health and social care would be a key focus for the North Yorkshire Delivery Board over the coming year.

The Chairman thanked everyone for their attendance and contributions.

NOTED

99. Forward Work Plan/Work Programme

Considered -

Members were invited to comment upon and approve the content of the Board's future work programme.

Wendy Balmain, (NYCC Assistant Director for Integration) described her intention to revise the current format of the Forward Plan so that it could take account of the refreshed Joint Health and Wellbeing Strategy under development and key issues identified through the development session on the 25th March. The recent governance review had she said also identified a need for the Board to be better informed about work of the North Yorkshire Delivery Board to ensure that there was a consistent approach to delivery of Joint Health and Wellbeing priorities. Copies of minutes of the Delivery Board would therefore be included on the agenda of all future Board meetings.

Resolved -

That the Forward Plan is noted and approved and decisions made during the meeting and recorded in the Minutes incorporated.

The meeting concluded at 12.40pm

JW